

COUNCIL
25 APRIL 2019

OVERVIEW OF EFFICIENCY AND RESOURCES SCRUTINY COMMITTEE

1. Since the last meeting of the Council, the following are the main areas of work the Efficiency and Resources Scrutiny Committee has undertaken.

Performance Indicators Quarter 3 2018/19

2. We have received an update on performance at quarter 3 against those key performance indicators under the remit of our Scrutiny Committee. The indicators are reported to our Committee, all on a quarterly basis.
3. We were particularly pleased to note the year on year improvement in sickness absence within the Authority which is 0.75 days per full time equivalent better than 2017/18. This is in part due to the proactive work being undertaken by HR Officers, in conjunction with service managers, to target areas of concern and ensure that all long-term absences are managed appropriately and that reviews are taking place for short-term absences. It is also thought the wellbeing programme that has been running for the last couple of years has had a positive impact on the sickness absence figures particularly in regard to stress and mental health.
4. Three indicators are showing performance better than at this time last year and they are in relation to reportable accidents/ill health, number of complaints upheld by the Information Commissioner's Office and staff turnover.
5. In relation to staff turnover, it is pleasing to report the low staff turnover position of 5.2 per cent at quarter 3. Generally a level below ten per cent is considered healthy and shows an engaged workforce.
6. We discussed in more detail the indicator in relation to contracted spend as a percentage of total non-salary spend which is not on track at the end of quarter 3 to achieve the year-end target as the contracts register may not be capturing all the contracted spend under £10,000 and because of differences with the suppliers listed on the contracts register and the details appearing on the Council's financial system, Agresso. We were assured that work was being undertaken to address these issues and that, in particular, the Corporate Procurement Team was doing on-going work with Officers to raise awareness of the need to update the contracts register with details of sub £10,000 spend.

Work Programme

7. We have looked at our work programme and given consideration to some items which we would like to carry forward into the next Municipal Year. One area which we are keen to add to the work programme is in relation to the monitoring of the project position statement and capital programme.

Councillor Ian Haszeldine
Chair Efficiency and Resources Scrutiny Committee